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<b>Quality Policy</b>		

Lugano 2023.07.25

The management of **NGI Trading AG** intends, by drawing up this document, to establish the company's Quality Policy and to set out the objectives and commitment arising from it.

**NGI Trading AG** is engaged in the business of buying and selling, representing, importing and exporting, trading on its own account or for third parties, raw materials for the steel industry in Switzerland and abroad.

*Our main objective towards the outside is the consolidation and the development of our market and competitive position in it we reached, through the continuous improvement of the offered services, in order to increase the satisfaction of the Customer, also thanks to its proven reliability and the Responsible Business Conduct that characterizes the entire management of business activities.*

It is the firm intention of **NGI Trading AG** to develop and follow this Quality Policy so that it is permeated and implemented at all company levels. This Quality Policy represents the commitment on which the company's Quality Management System (currently being certified according to Std. UNI EN ISO 9001:2015) is based and is expressed in the following guidelines.

- Pursuing complete satisfaction of the parties involved in the company's business, through the quality of the products and services provided and the construction of transparent and correct relationships that bring mutual benefits
- Achieving continuous improvement of company processes, increasing efficiency and added value of individual activities, through the continuous maintenance of a dynamic Quality Management System, consistent with the model defined in the UNI EN ISO 9001 standard and guaranteeing the supply of consistently high-quality products and services
- Operating in full compliance with current regulations and scrupulously respect the Sector Codes of Conduct, with reference to Human Rights and Workers' Rights, Health and Safety of persons and the environment, prevention of Money Laundering and Responsible Procurement
- Consolidating the corporate image, especially through transparency towards its customers, professionalism that is acknowledged to the company and an increasingly customized and exclusive style.

Based on the above, **NGI Trading AG** wants to improve the efficiency of its services, communications, professionalism in the company and, above all, the motivation and involvement of its structure.

Aware of the importance and responsibility for what has been stated, the Management of **NGI Trading AG** is committed to maintaining and improving the company's current Quality Management System.

Director

Massimiliano Gentile

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# Politica per la Qualità - ENG

Final Audit Report

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